



# Bold Park Swim Academy ADULT SWIM PROGRAMS ENROLMENT

2019 - TERM 1 - commencing 4 February (10 week term)

## CONTACT DETAILS

Name:

Home address:

Suburb:

Postcode:

Home phone:

Mobile phone:

Email address:

## MEDICAL CONDITIONS

Do you have any medical conditions?

YES

NO

If YES, please provide details:

## WHICH ADULT PROGRAM WOULD YOU LIKE TO ENROL IN?

**Private Lessons** - For adults who have never learnt to swim, or would like extra attention for their sessions. This is a one-on-one session with an instructor. The focus of these classes is completely dependent upon the participant's needs. Cost is \$55 per lesson, run on a school term basis.

**Please email the Programs Coordinator [bpac@cambridge.wa.gov.au](mailto:bpac@cambridge.wa.gov.au) to discuss available times.**

**Learn to Swim** - Small group classes for participants who have never learnt the basics of how to swim. Participants will learn how to float, how to swim in deep water, how to do freestyle and how to do breaststroke. Once these concepts are mastered participants can move on to our Stroke Improvement class.

**Please call the Centre for available days and times.**

**Stroke Improvement** - Small group adult classes for those who know the basic principles of swimming and are looking for tips and tricks to improve their current technique. This class is focused on maximising stroke efficiency and developing a sound stroke. Classes run on a school term basis.

**Please call the Centre for available days and times.**

**IMPORTANT! Enrolments will not be secured without payment**

**PLEASE TURN OVER FOR TERMS AND CONDITIONS AND PAYMENT DETAILS**

## TERMS AND CONDITIONS

### Enrolments

Enrolments will only be accepted with full payment. It is the parent's responsibility to communicate their child's lesson stage for enrolment. If a new student needs to be assessed to ensure correct level at the time of enrolment, a free assessment can be organised by calling Bold Park Aquatic on 9385 8767 and arranging a suitable time with the Swim School Program Coordinator. Class times can change according to demand. Should your child's class not be at 50% occupancy we may need to reschedule to another more convenient time.

### Refunds and Credits

There are no refunds for missed lessons. If at any time during the term, you wish to cease participation in the class, the Centre must be notified in writing as soon as possible. Refunds or cancellations will not be accepted without extenuating circumstances that will prevent the participant continuing in the class such as serious illness or injury (medical certificate required), or moving address outside the metropolitan area (official change of address form required). Please note that all refunds will incur an administration fee. Any application for a credit must also be made in writing. Credits will be calculated only on the classes remaining at the time of the application. Credits are valid for six (6) months from the date of issue.

The Centre reserves absolute authority in relation to enrolments, cancellations and class transfers. Refunds and credits will only apply where students are forced to cancel a booking and withdraw from the program for the remainder of the term. The Centre shall not be held liable for any loss, damage or injury suffered or occasioned by you as a consequence of entry upon the premises and/or your use of any facilities, equipment or programs within the premises.

### Make Up Lessons

Replacement lessons cannot be provided for lessons missed during the term. If a student is forced to miss lessons throughout the term for any reason please see reception during the term in which the lessons are missed. We will be happy to offer you an entry pass which will entitle two adults and two children to free entry into the Centre for a practice swim. This entry pass is valid for three months. There is a maximum allowance of two passes per child per term.

### Entry Cards

Upon enrolment, an ID card will be issued to you (for new customers). Returning customers please use the same card. You must register at reception prior to each class by presenting your card, to ensure our attendance records are correct. Where a participant loses their card, it is the responsibility of that participant to advise the Centre immediately. The participant is also required to pay the current fee for a replacement card. Refusal of entry may occur for non-presentation of cards.

### Changes to Enrolments

Should you wish to transfer to another class, please contact Bold Park Aquatic on 9385 8767. Transferring to another class is dependent upon class numbers and/or class availability. Also please note that due to differences in the curriculums taught at different swim schools and swimming programs, Bold Park Aquatic Swim School reserves the right to not accept levels achieved at other swim schools and swimming programs. While we are happy to explain the differences between ours and other curriculums, should we find it necessary, we do reserve the right to move students to levels that are appropriate to our curriculum and their skill level.

### Private Lessons

Private lessons are available for children who are struggling to grasp swimming concepts or if they have a diagnosis which requires lessons to be one on one. These lessons run for 30 minutes and are \$55 each in order to cover the same costs as a group lesson. The individual lessons run either before or after the group lessons.

### Instructor Consistency

There is no guarantee that the instructors that you have booked the term with, will be here for the whole term of lessons. Every endeavour is made to have consistent teachers in all classes. Please be aware it is very difficult to accommodate requests for specific instructors when enrolling into lessons and therefore such requests cannot generally be considered.

### Re-Enrolments

Currently enrolled participants are given priority enrolment for the following term. Please note that it is your responsibility to re-enrol. Bold Park Aquatic Swim School does not automatically carry bookings from term to term. Re-enrolments can be done

on the 2nd last week of every term and only after your child's certificate has been collected from their instructor.

**Email and SMS Communication** You may also receive emails from the Centre from time to time. You can unsubscribe to these emails, however if you do, you will not receive reminder notifications about lesson re-enrolment dates, news about Bold Park Aquatic, details of changes to open hours, or details of special offers presented by Bold Park Aquatic. If you do not provide an email address upon enrolling, you also cannot receive this communication.

### Parental/Guardian Supervision

A parent or guardian must remain in the Centre at all times during each lesson. Each child's lesson entitles one spectator entry. Upgrades can be paid on entitled spectators to allow for entry into the swimming pool. Children under 10 years must be supervised by an adult 16 years or over at all times whilst at Bold Park Aquatic. All children under the age of 5 must be accompanied in the water by an adult at all times whilst swimming outside their normal lesson times.

### The Pool Environment

The leisure pool is heated to an average temperature of 30 degrees, whilst the outdoor lap pool is heated to an average temperature of 27 degrees. These temperatures are set as such to take into consideration the diverse needs of all the user groups at the facility.

### Photography & Video

Taking photos or video footage is prohibited during lessons unless prior approval has been obtained from the Centre Manager.

I have read and understand the Terms and Conditions of this enrolment.

Signature \_\_\_\_\_ Date \_\_\_\_\_

## PAYMENT DETAILS

Cash                      Card

Card Holder's Name

Card Number

Expiry Date

## INDEMNITY CLAUSE

The Town of Cambridge and Bold Park Aquatic will not be responsible for any loss, damage or injury to you and those in your care which arises from the negligence of any person other than Bold Park Aquatic staff, its servants, agents, independent contractors or volunteer workers.

Please note Bold Park Aquatic is a No Smoking, No Glass and No Alcohol facility.



### Bold Park Swim Academy

215 The Boulevard, City Beach, Western Australia 6015

Phone 08 9385 8767 | Email [swimacademy@cambridge.wa.gov.au](mailto:swimacademy@cambridge.wa.gov.au)

[www.cambridge.wa.gov.au/bpa](http://www.cambridge.wa.gov.au/bpa)