

## Bold Park Swim Academy FAQ Sheet

### What does your Swimming and Water Safety Enrolment include?

Bold Park Swim Academy offers learn to swim programs for all ages and abilities, during school terms and in school holidays throughout the year. We have a specialised preschool program, follow the Swim and Survive continuum and take pride in being endorsed by the Royal Life Saving Society and accredited by AUSTSWIM. The swim school enrolment also entitles entry to the lesson for two spectators. Our experienced and accredited teachers and small class sizes ensure students enjoy a high-quality learning experience.

### When and how can I enrol?

Enrolments open the last week of the previous term and remain open until lesson 4 in each program. Specific dates are on our website, for available class options please call the Centre on 9385 8767. Alternatively you can fill in an enrolment form and email it through to [swimacademy@cambridge.wa.gov.au](mailto:swimacademy@cambridge.wa.gov.au) to secure a place for the program.

### Term Swimming Program Dates 2019/20

Term 4 2019 | 14 October - 22 December | 10 weeks  
Term 1 2020 | 3 February - 12 April | 10 weeks  
Term 2 2020 | 27 April - 5 July | 10 weeks  
Term 3 2020 | 20 July - 27 September | 10 weeks

### Vacation Swimming Program dates 2019/20 (weekdays only)

30 September - 11 October | 10 days  
30 December - 10 January | 9 days  
13 January - 24 January | 10 days  
27 January - 31 January | 5 days  
13 April - 24 April | 10 days

### What lessons are available?

Term programs offer lessons seven days a week, 30 minutes duration, with a variety of classes and times available.

**Monday – Friday 9.00 am – 12.00 pm, 3.45 pm – 6.15 pm**

**Saturday – Sunday 8.00 am – 12.00 pm**

### What ages do we cater for?

Our Learn to swim program caters for children from 6 months to adults, offer a squad program for children aged 10 to 16 years, and provide an adult stroke development program. We offer a specialised preschool program, Swim and Survive primary program and development squads and adult lessons for older swimmers.

#### Infant: 6 months - 3 years (6 infants & parents per class)

- introduces infants to water in a warm and caring atmosphere
- emphasises bonding between parents and their children
- develops parent and carer knowledge and understanding of aquatic environments
- teaches parents how to care for children in an aquatic environment

#### Preschool: 3 – 5 years (4 children per class)

- prepares students for further aquatic experiences
- encourages personal development and independence
- educates children for safe practices in or near water
- creates a supportive environment for introduction to stroke development
- personal water safety skills

#### Primary School aged children (dependent on level 4-8 children per class)

- works towards development of a lifelong appreciation for aquatic activities
- these include stroke development, water safety, personal survival skills and aquatic sports
- provides opportunities for progressive success to create a positive learning environment

#### Squads (10 per class)

- develops skills, strength, endurance and fitness
- understanding of water environments
- water safety strategies and personal survival

**What pool facilities do we have?**

Bold Park Aquatic offers numerous heated indoor and outdoor swimming options. Our lessons are based in the indoor 20m main pool (30°) and the outside 50m (27°).

**What is the cost of lessons and payment option?**

Enrolments will only be accepted with full payment. Please ask reception for the latest fees. Customers can pay in Centre at reception or by credit card over the phone.

**How do I re-enrol?**

Students are not automatically re-enrolled into the following term.

**The re-enrolment time line is as follows:**

**Week 9** - Priority enrolments - existing customers who are currently enrolled

**Week 10** - Returning customers and new customers enrol

**Do lessons run on public holidays?**

Lessons may run on certain public holidays, please check the term outline for more information.

**What can I do if I miss a lesson or my child is sick?**

Make-up/replacement lessons are not provided for lessons missed during the term. If you are unable to attend your scheduled lesson, please notify reception as soon as possible. A family pass will be placed on the student's account, which entitles two adults and two children free entry into the Centre for a practice swim. Please note a maximum of two passes per child per term can be issued and have a three month validation date. To redeem the family pass please see reception.

**How do I cancel my enrolment?**

If you wish to cease participation in the class, the Centre must be notified in writing as soon as possible. There are no refunds or credits for missed lessons. Credits or refunds can only be offered in extenuating circumstances that prevent the participant continuing in the class, such as serious illness or injury (medical certificate required), or moving address outside the metropolitan area (official change of address form required) and are at the manager's discretion (requests may incur an administration fee).

**How will I know when my child is ready to move up?**

Students are assessed during each program and will receive certification at the end of each program.

**Do you run intensive holiday programs?**

Yes, Holiday programs run during the school term holidays. Dates and enrolment forms will be available on our website or at front reception.

**What do I need to bring to my lesson?**

Please bring bathers, towel and goggles, all other equipment is provided. Infants must wear a waterproof aqua nappy (which is available at most supermarkets, baby supply stores or at reception). Goggles are not recommended for the Infant program.

**What qualifications do the swimming teachers have?**

All teachers hold an AUSTSWIM qualification or equivalent, CPR/Resuscitation and Working with Children Check.